

HMO/PRO DIRECTORY

WYOMING

Health Insurance Coverage Status and Type of Coverage by Age

Category	All Persons		Under 18 years		Under 65 years		65 years and over	
	Number	%	Number	%	Number	%	Number	%
Total population	541	-	136	-	472	-	68	-
Covered by some type of health insurance	455 (5)	84.2 (1.0)	123 (6)	90.4 (1.6)	387 (7)	81.9 (1.1)	68 (5)	(b) (x)
Covered by private health insurance	371 (7)	68.7 (1.3)	93 (6)	68.5 (2.5)	332 (7)	70.3 (1.3)	39 (4)	(b) (x)
Employment based	306 (7)	56.5 (1.3)	81 (5)	59.6 (2.7)	289 (7)	61.2 (1.4)	17 (3)	(b) (x)
Own employment based	157 (7)	29.0 (1.2)	0 (0)	0.1 (0.2)	145 (7)	30.7 (1.3)	12 (2)	(b) (x)
Direct purchase	66 (5)	12.3 (0.9)	10 (2)	7.6 (1.4)	42 (4)	8.8 (0.8)	25 (3)	(b) (x)
Covered by government health insurance	150 (7)	27.8 (1.2)	44 (4)	32.1 (2.5)	84 (5)	17.8 (1.1)	67 (5)	(b) (x)
Covered by Medicaid	59 (5)	11.0 (0.8)	38 (4)	27.6 (2.4)	56 (4)	11.8 (0.9)	4 (1)	(b) (x)
Also by private insurance	18 (3)	3.2 (0.5)	12 (2)	8.5 (1.5)	17 (3)	3.5 (0.5)	1 (1)	(b) (x)
Covered by Medicare	73 (5)	13.5 (0.9)	0 (0)	0.2 (0.3)	7 (2)	1.4 (0.3)	66 (5)	(b) (x)
Also by private insurance	39 (4)	7.3 (0.7)	0 (0)	0.0 (0.0)	1 (1)	0.3 (0.2)	38 (4)	(b) (x)
Also by Medicaid	7 (2)	1.3 (0.3)	0 (0)	0.1 (0.2)	3 (1)	0.7 (0.2)	4 (1)	(b) (x)
Covered by military health care	40 (4)	7.3 (0.7)	7 (2)	5.0 (1.2)	27 (3)	5.6 (0.7)	13 (2)	(b) (x)
Not covered at any time during the year	86 (5)	15.8 (1.0)	13 (2)	9.6 (1.6)	85 (5)	18.1 (1.1)	0 (0)	(b) (x)

Note: Numbers in thousands; figures cover 2009; standard error appears in parenthesis; (b) base less than 75,000; (x) not applicable

Source: U.S. Census Bureau, Current Population Survey, 2010 Annual Social and Economic Supplement. Table HI05. Health Insurance Coverage Status and Type of Coverage by State and Age for All People: 2009

Wyoming

1175 Aetna Life Insurance Company

151 Farmington Avenue

Hartford, CT 06156

Toll-Free: 800-872-3862

www.aetna.com

For Profit Organization: Yes

Total Enrollment: 11,596,230

Healthplan and Services Defined

PLAN TYPE: PPO

Other Type: POS

Plan Specialty: EPO

Benefits Offered: Dental, Disease Management, Long-Term Care, Prescription, Wellness, Life, LTD, STD

Type of Coverage

Commercial, Individual

Type of Payment Plans Offered

POS, FFS

Geographic Areas Served

Statewide

Key Personnel

CEO Ronald A Williams
 President Mark T Bertolini
 SVP, General Counsel William J Casazza
 EVP, CFO Joseph M Zubretsky
 Head, M&A Integration Kay Mooney
 SVP, Marketing Robert E Mead
 Chief Medical Officer Lonny Reisman, MD
 SVP, Human Resources Elease E Wright
 SVP, CIO Meg McCarthy

1176 Blue Cross & Blue Shield of Wyoming

4000 House Avenue

Cheyenne, WY 82001

Toll-Free: 800-442-2376

Phone: 307-634-1393

Fax: 307-634-5742

www.bcbswy.com

Mailing Address: PO Box 2266, Cheyenne, WY 82003

Non-Profit Organization: Yes

Year Founded: 1976

Total Enrollment: 100,000

State Enrollment: 100,000

Healthplan and Services Defined

PLAN TYPE: PPO

Benefits Offered: Disease Management, Physical Therapy, Wellness

Type of Coverage

Commercial, Individual, Medicare, Medicaid

Type of Payment Plans Offered

FFS

Geographic Areas Served

Wyoming

Key Personnel

President & CEO Tim J Crilly
 Chairman Cliff Kirk
 Vice Chairman Thomas Lockhart

Specialty Managed Care Partners

Prime Therapeutics

Employer References

Tricare

1177 CIGNA HealthCare of Wyoming

3900 East Mexico Avenue

#1100

Denver, CO 80210

Phone: 303-782-1500

Fax: 303-691-3197

www.cigna.com

For Profit Organization: Yes

Total Enrollment: 11,234

State Enrollment: 3,334

Healthplan and Services Defined

PLAN TYPE: PPO

Benefits Offered: Disease Management, Prescription, Transplant, Wellness

Type of Coverage

Commercial

Type of Payment Plans Offered

POS, FFS

Geographic Areas Served

Wyoming

1178 Delta Dental of Wyoming

320 West 25th Street

Suite 100

Cheyenne, WY 82001

Toll-Free: 800-735-3379

Phone: 307-632-3313

Fax: 307-632-7309

www.deltadentalwy.org

Mailing Address: PO Box 29, Cheyenne, WY 82003-0029

Non-Profit Organization: Yes

Total Enrollment: 54,000,000

Healthplan and Services Defined

PLAN TYPE: Dental

Other Type: Dental PPO

Model Type: Network

Plan Specialty: ASO, Dental

Benefits Offered: Dental

Type of Coverage

Commercial, Individual, Group

Catastrophic Illness Benefit: None

Geographic Areas Served

Statewide

Subscriber Information

Average Monthly Fee Per Subscriber

(Employee + Employer Contribution):

Employee Only (Self): Varies

Employee & 1 Family Member: Varies

Employee & 2 Family Members: Varies

Average Annual Deductible Per Subscriber:

Employee Only (Self): Varies

Employee & 1 Family Member: Varies

Employee & 2 Family Members: Varies

Average Subscriber Co-Payment:

Prescription Drugs: \$0

Home Health Care: \$0

Nursing Home: \$0

1179 Humana Health Insurance of Wyoming

1611 Alderson Avenue

Billings, MT 59102

Toll-Free: 800-967-2370

Phone: 201-512-8818

www.humana.com

For Profit Organization: Yes

Healthplan and Services Defined**PLAN TYPE:** HMO/PPO**Type of Coverage**

Commercial, Individual

Accreditation Certification

URAC, NCQA

1180 UnitedHealthCare of Wyoming**6465 S Greenwood Plaza Boulevard****Suite 300****Centennial, CO 80111****Toll-Free: 800-516-3344****Phone: 303-267-3300****Fax: 303-267-3597****www.uhc.com****Subsidiary of:** UnitedHealth Group**For Profit Organization:** Yes**Year Founded:** 1986**Number of Affiliated Hospitals:** 47**Number of Primary Care Physicians:** 1,600**Number of Referral/Specialty Physicians:** 3,500**Total Enrollment:** 75,000,000**State Enrollment:** 21,919**Healthplan and Services Defined****PLAN TYPE:** HMO/PPO

Model Type: Mixed Model

Plan Specialty: MSO

Benefits Offered: Behavioral Health, Chiropractic, Complementary
Medicine, Dental, Disease Management, Home Care, Inpatient
SNF, Long-Term Care, Physical Therapy, Podiatry, Prescription,
Psychiatric, Transplant, Vision, Wellness, AD&D, Life**Type of Coverage**

Commercial, Individual, Medicaid, Commercial Group

Type of Payment Plans Offered

DFFS, FFS, Combination FFS & DFFS

Geographic Areas Served

Statewide

Subscriber Information

Average Monthly Fee Per Subscriber

(Employee + Employer Contribution):

Employee Only (Self): Varies

Average Subscriber Co-Payment:

Primary Care Physician: \$10

Prescription Drugs: \$10/15/30

Hospital ER: \$50

Network Qualifications

Pre-Admission Certification: Yes

Peer Review Type

Case Management: Yes

Publishes and Distributes Report Card: Yes**Accreditation Certification**

URAC, NCQA

State Licensure, Quality Assurance Program

Average Claim Compensation

Physician's Fees Charged: 70%

Hospital's Fees Charged: 55%

Specialty Managed Care Partners

United Behavioral Health

Enters into Contracts with Regional Business Coalitions: No

Phone: 307-773-1300**Fax: 307-638-7701****service@winhealthpartners.org****www.winhealthpartners.org****Non-Profit Organization:** Yes**Year Founded:** 1996**Total Enrollment:** 11,000**State Enrollment:** 9,864**Healthplan and Services Defined****PLAN TYPE:** Multiple

Plan Specialty: Lab, Radiology

Benefits Offered: Behavioral Health, Chiropractic, Disease
Management, Home Care, Inpatient SNF, Physical Therapy,
Prescription, Vision, Wellness, Durable Medical Equipment**Type of Coverage**

Individual, Medicare

Subscriber Information

Average Monthly Fee Per Subscriber

(Employee + Employer Contribution):

Medicare: Varies

Average Annual Deductible Per Subscriber:

Employee Only (Self): \$500.00

Medicare: Varies

Average Subscriber Co-Payment:

Primary Care Physician: \$20.00

Prescription Drugs: \$10/15/40

Hospital ER: \$75.00

Peer Review Type

Case Management: Yes

Publishes and Distributes Report Card: Yes**Accreditation Certification**

TJC, NCQA

Key Personnel

President Dick Torkelson, MD

Medical Director John Glode, MD

Executive Director/CEO Beth Wasson

Systems Administrator Keri Fox

Employer References

United Medical Center, Wyoming Employees Federal Credit Union

1181 WINhealth Partners**1200 East 20th Street****Suite A****Cheyenne, WY 82001****Toll-Free: 800-868-7670**

Appendix A: Glossary of Terms

A

Access

A person's ability to obtain healthcare services.

Acute Care

Medical treatment rendered to people whose illnesses or medical problems are short-term or don't require long-term continuing care. Acute care facilities are hospitals that mainly treat people with short-term health problems.

Aggregate Indemnity

The maximum amount of payment provided by an insurer for each covered service for a group of insured people.

Aid to Families with Dependent Children (AFDC)

A state-based federal assistance program that provided cash payments to needy children (and their caretakers), who met certain income requirements. AFDC has now been replaced by a new block grant program, but the requirements, or criteria, can still be used for determining eligibility for Medicaid.

Alliance

Large businesses, small businesses, and individuals who form a group for insurance coverage.

All-payer System

A proposed healthcare system in which, no matter who is paying, prices for health services and payment methods are the same. Federal or state government, a private insurance company, a self-insured employer plan, an individual, or any other payer would pay the same rates. Also called Multiple Payer system.

Ambulatory Care

All health services that are provided on an out-patient basis, that don't require overnight care. Also called out-patient care.

Ancillary Services

Supplemental services, including laboratory, radiology and physical therapy, that are provided along with medical or hospital care.

B

Beneficiary

A person who is eligible for or receiving benefits under an insurance policy or plan.

Benefits

The services that members are entitled to receive based on their health plan.

Blue Cross/Blue Shield

Non-profit, tax-exempt insurance service plans that cover hospital care, physician care and related services. Blue Cross and Blue Shield are separate organizations that have different benefits, premiums and policies. These organizations are in all states, and The Blue Cross and Blue Shield Association of America is their national organization.

Board Certified

Status granted to a medical specialist who completes required training and passes an examination in his/her specialized area. Individuals who have met all requirements, but have not completed the exam are referred to as "board eligible."

Board Eligible

Reference to medical specialists who have completed all required training but have not completed the exam in his/her specialized area.

C

Cafeteria Plan

This benefit plan gives employees a set amount of funds that they can choose to spend on a different benefit options, such as health insurance or retirement savings.

Capitation

A fixed prepayment, per patient covered, to a healthcare provider to deliver medical services to a particular group of patients. The payment is the same no matter how many services or what type of services each patient actually gets. Under capitation, the provider is financially responsible.

Care Guidelines

A set of medical treatments for a particular condition or group of patients that has been reviewed and endorsed by a national organization, such as the Agency for Healthcare Policy Research.

Carrier

A private organization, usually an insurance company, that finances healthcare.

Carve-out

Medical services that are separated out and contracted for independently from any other benefits.

Case management

Intended to improve health outcomes or control costs, services and education are tailored to a patient's needs, which are designed to improve health outcomes and/or control costs.

Catastrophic Health Insurance

Health insurance that provides coverage for treating severe or lengthy illnesses or disability.

CHAMPUS

(Civilian Health and Medical Program of the Uniformed Services) A health plan that serves the dependents of active duty military personnel and retired military personnel and their dependents.

Chronic Care

Treatment given to people whose health problems are long-term and continuing. Nu nursing homes, mental hospitals and rehabilitation facilities are chronic care facilities.

Chronic Disease

A medical problem that will not improve, that lasts a lifetime, or recurs.